



REGISTRATION FAQ 2022-23 SEASON

Please ensure you read this document in its entirety as it should answer your questions. If you have read this document in full and checked the links below and still have questions, feel free to email the Registrar.

IMPORTANT LINKS:

[Main Registration Page](#)

[Fees and Policies](#)

[Important Season Dates & Other Resources](#)

WHAT SHOULD I HAVE ON HAND BEFORE I START THE REGISTRATION PROCESS?

- **Returning athletes:** have your Hockey ID Number on hand. This [page](#) will help you find it. Please do not request this number from the Registrar.
- **U6 athletes:** you have additional documentation to complete. Ensure you have visited [this page](#) before trying to register.
- If you have 3+ children registering, you have your discount code from the Registrar (see exceptions below).
- Ensure you [select the correct registration](#) form (registration links on this page will be activated on May 15th at 9am).
- [Medical Form](#) completed for each athlete and PDF's ready to upload.
 - Must be completed new each year
 - We have found it is much easier to upload documents when using a computer, versus a mobile device.

WHY DO I NEED TO SUBMIT RESIDENCY DOCUMENTS EVERY YEAR?

Hockey Canada requires that residency has been confirmed annually as there are geographical boundaries that determine which association is your home association, and within a year's time, families may move into new homes sometimes outside of those boundaries. Only residents of Maple Ridge and Pitt Meadows are permitted by the set geographical boundaries to register with RMMHA. In order to ensure we comply with this

requirement, residency documentation must be provided to check for any changes in your athlete's primary residence from year to year. *For the 2022-23 season, residency documents will be checked in person at your athlete's first evaluation session. THEY WILL NOT BE UPLOADED TO TEAMSNAPE.*

Athletes who cannot prove residency will not be permitted on the ice.

For proofs of residency, please provide two of the following:

BC DL or BC ID **AND**;

ONE OF:

Hydro Bill

Cable/Satellite Bill

Gas Bill



Utility Bill

Property Tax Bill

Full rental agreement

GST statement, income tax assessment, child tax credit

- All proofs of address must be no older than 2 months. Bills must show the entire full page bill, including name and address.
- We cannot accept telephone/cellular bills, bank or credit card statements as acceptable proofs of address.
- Car insurance plus Driver's Licence is considered to be ONE proof.

 U6 athletes do not have to bring proofs to their first check-in as they have been checked for this season already during pre-registration. 

DO I HAVE TO SUBMIT THE MEDICAL FORM AGAIN?

Yes, you must submit it each year as the document moves with your athlete and is eventually accessed by your HCSP when placed on a team. Also, submitting the medical form with registration means that Division Managers and the Evaluation Teams will have this information in the event of emergency during 'A', 'C' or 'H' evaluations before teams have been formed. *This form is required for each athlete and the registration will not proceed until it has been uploaded.*

- The [link](#) can be clicked directly from the instructions area in the Forms section of the registration form. It will open a new window.
- **IT IS BEST COMPLETED USING A LAPTOP/DESKTOP**
- When you complete the form, you can either download the PDF from the "thank you for submitting" screen (be patient while it downloads - can take a few seconds) **OR** download a copy of the PDF from the submission confirmation email you will receive.
- Upload this PDF to the TS registration under Medical Form.
- Remember to click "DONE" on the right side of the form.

- The form must be completed for EACH athlete.
- You can fill out this form any time and upload the PDF to the registration. Click this [link](#).

WHEN DO I SUBMIT MY JERSEY AND VOLUNTEER DEPOSITS?

You will submit your jersey deposit and volunteering deposit at your first evaluation check-in (Training Camp for 'A' athletes, Evaluations for 'C' and 'H' athletes).

- Volunteering:
 - Made out to RMMHA
 - Dated April 1, 2023
 - Amount: \$150
 - Name of ELDEST/SOLE child in the memo section
 - One per FAMILY
- Jerseys:
 - Made out to RMMHA
 - Dated April 1, 2023
 - Amount \$200
 - [Name of child] - Jersey Deposit in memo section
 - One per ATHLETE

I HAVE 3 (OR MORE) KIDS REGISTERING, HOW DO I GET THE DISCOUNT?

Before initiating the registration process on TeamSnap, contact the [Registrar](#) for a UNIQUE discount code you will enter **once per registration**, in the discount code cell of the athlete with the **LOWEST fees**. Each code provided to families is unique, and the code can only be applied to one athlete. Choose the "3+ Child Discount Request" subject in the contact form to get a code.

🌟EXCEPTION: *If any of the athletes are trying out for an elite program, this code will not be provided unless the athlete(s) trying out for the elite program is released back to RMMHA for the season. Registration fees owing, and 3+ children discounts, will be calculated at that time.*

THERE ARE NEW QUESTIONS IN THE REGISTRATION FORM. WHAT'S THAT ABOUT?

As of the 2022-23 season, Hockey Canada now requires information on the demographics of its members (ethnicity and indigenous identity). The inclusion of these fields is built into the TeamSnap Hockey Canada registration template.

I WANT TO MAKE OFFLINE PAYMENTS FROM MY BANK ACCOUNT. HOW DO I DO THAT?

RMMHA now offers options to pay from your bank account via Google or Apple Pay. Please see this >>>[page](#)<<< for more information. **Please note:**

- Playpay has been discontinued.

- **The same processing fees as charged in Teamsnap will apply to using Google or Apple Pay.**
- The processing fees have been added to the base price of each registration fee in the payment links.
- IMPORTANT: If you choose to “pay offline”, and then decide you want to pay by credit card, installments CANNOT be turned on once the TeamSnap checkout has been completed.

MY CHILD IS TRYING OUT FOR AN ELITE PROGRAM. DO I NEED TO REGISTER WITH RMMHA AS WELL?

Yes. Some divisions will fill up in both A and C and this reserves your athlete’s spot should they wish to return prior to the start of evaluations. In order for RMMHA to account for your child in the registration numbers as there are limited roster positions available, and in the event of release from the other program, your child must be registered with RMMHA as well. There is a \$50 fee associated with this called a “Provisional Fee” that covers the extra administration of this type of registration. *As of the 2022-23 season, you will register in a separate form, and this fee will be required annually and is non-refundable in the event of signings OR releases.*

MY CHILD IS TRYING OUT FOR AN ELITE PROGRAM. DO I NEED TO PAY MY REGISTRATION FEES?

No. Registration fees are not required in the Provisional Registration Form. Registration fees will be due upon release back to RMMHA before your athlete can hit the ice.

MY CHILD IS TRYING OUT FOR AN ELITE PROGRAM. DO I NEED TO PAY MY TRAINING CAMP (AKA ‘A’ EVALUATION) FEES?

Yes, you need to pay the Training Camp fee as it is assumed you will want to join those if your athlete returns to RMMHA and we will need to ensure they are accounted for in our budget and ice allocations. *The Training Camp fee in a Provisional Registration MUST be paid IN FULL. Instalment and pay offline options will not be offered.*

MY CHILD WAS SIGNED TO AN ELITE PROGRAM AND WILL NOT PARTICIPATE IN THE RMMHA TRAINING CAMP - WILL I GET A REFUND OF THE PROVISIONAL FEE AND/OR TRAINING CAMP FEE?

You will get a refund of the Training Camp fee but NOT the Provisional Fee.

MY CHILD WAS RELEASED BACK TO RMMHA AFTER TRYING OUT FOR AN ELITE PROGRAM - WILL THE PROVISIONAL FEE BE APPLIED TO MY REGISTRATION FEES?

Yes, the provisional fee will be applied to your regular registration fee in the event your athlete is released back to and registered with RMMHA. You will need to complete a regular registration, and request a \$50 refund from the Registrar on the regular registration. There is no need to add the Training Camp fee on the regular registration as you have already paid it in the provisional registration.

WHAT PROGRAMS ARE CONSIDERED “ELITE”?

- Elite programs eligible for completing an RMMHA provisional registration **must be sanctioned by Hockey Canada** and include:
 - Zone
 - Junior (A or B)
 - Major U15
 - Minor/Major U18
 - Academy
 - Female POE
- Eligible programs will ONLY cover U15 and above athletes. If you are in a division younger than that, you will just complete a regular registration.
- Tryouts for outlaw, or unsanctioned, programs are NOT eligible for a provisional registration. These include HPL, HSL, etc.