



RMMHA ICE POLICY

2021-2022 SEASON

Frequently Asked Questions



The following information is a supplement to the RMMHA Ice Policy and is intended to clarify potential ice issues, as well as review the expectations of each team in dealing with game and practice conflicts.

I have received an e-mail notification regarding available ice that my team would like to use. What do I do now?

You must notify the Ice Coordinator by e-mail at ice@ridgemeanowshockey.com. The Ice Coordinator will confirm the ice is available for your team to use. By accepting any extra ice session, your team agrees to the following:

1. Upon e-mail confirmation by the Ice Coordinator, your team has committed to use the ice. You may not confirm the ice time and then not use it at the last minute.
2. Only registered RMMHA players and certified team officials will be present on the ice.
3. If you are using the ice time for an exhibition game, normal sanctioning procedures apply. You must have the proper game number and referees paid at your team's expense.

We have just received our League game schedule, and my team has a conflict with our practice and/or game time(s). What do I do?

Inform the Ice Coordinator as soon as you are aware of any conflicts with practice or game times. You will receive an alternate game time for your game conflicts. Notify the opposing team to ensure they are able to play on the new date, then confirm with the Ice Coordinator that you will accept the new game time. **Inform your Division Manager, League Manager and the referee scheduler (Bantam C and below) of the cancelled and new game times.** Please try to get your conflicts resolved ASAP, as there are usually several teams that need game conflicts resolved, and I will need to know if you are able to use the new ice time that I offer you.

Once you turn in any game or practice conflict time, it will be reallocated to another team. You may not turn in an ice time and then continue to try and trade it with another team. This may lead to double booking and the team that you traded with will not be able to use the ice time.

If I have an available ice time to offer you in exchange for a practice conflict, I will advise you. You must update me if you trade practice times with another team. Please inform your Division Manager for early morning practice ice conflicts. They may be able to switch your early morning practice with another team from the same division.



There is a team who needs to switch their practice time due to a conflict. Why would I want to trade with them if my team does not have a conflict?

You never know when your team may need to switch your practice time, whether there is a conflict with a game time, special event, team fundraiser, etc. If teams can all help each other, we can make the most efficient use of our ice and ensure that nothing is left empty. It is common for many sports to have varied game and practice times. As long as you give your parents and players notice of any new schedule changes, there should be no problem.

If you trade any ice times with another team, you must notify me so that I know which team is on the ice at all times. This is important for several reasons, including notification of emergency rink closures, or found items in the dressing rooms after the ice time.

Our team has been confirmed into a tournament in November, but I do not have our game schedule yet. Can I turn our ice back in to you now?

Yes, as soon as you are confirmed in any tournament, please notify the Ice Coordinator as soon as possible. I will assign an alternate game date/time for you to inform the opposing team and your League Manager. Practice times are not guaranteed to be replaced. The sooner you advise the Ice Coordinator of any conflicts, the easier it will be to resolve them. Please note that if you turn in your ice times while assuming your team will be accepted into a tournament, you may not receive them back if your team is not accepted to play in the tournament.

We have received notice that our ice time has been cancelled due to a special event. Will we receive a replacement ice time?

Your team will receive a new game time for any game that must be rescheduled. You must notify your League Manager and the opposing team to ensure there is no conflict with the new game time. You must also advise the referee scheduler of the new game time.

Any practice times that are cancelled may or may not be replaced. We do not receive ice in return for any ice that is cancelled due to a special event. I will try to offer you an alternate practice time if one is available.

What are the dates for the regular season?

Please check the website for information on regular season dates, as well as any dates where there will be modified ice.

We have a team event scheduled the day of our practice. Can I exchange it for another time?

Practice times that cannot be attended as a result of team events (including tournaments, fundraisers, and team building events) are not guaranteed to be replaced. If your practice time cannot be traded with another team, you must turn it in to the Ice Coordinator.

This is the importance of helping other teams who are asking to trade ice times. You never know when it is your team that is looking for a trade.

Our coach has decided to cancel our practice on Saturday morning because we are having our team fundraiser on Friday night. Do I have to inform you even though we do not expect a replacement ice time?

Absolutely! Even on short notice, if your team will not be using your scheduled ice time, you must notify the Ice Coordinator. If it is only a few days away, there is still a chance that another team can use the ice. We must make all attempts to ensure that no ice is sitting empty! In addition, any ice time that sits empty because it has not been turned in to the Ice Coordinator for reallocation **WILL** result in the cost of the ice being charged to your team.

Our team will not be using our early morning ice the week before Christmas. Can I turn it in and trade it for a different time later in the season?

Any ice time that a team cancels by choice is not guaranteed an alternate ice time. Remember that you must inform the Ice Coordinator if you will not be using any ice. **No shows with ice sitting empty will result in the cost of the ice being charged to your team.** Please remember that the arena staff is prepared for teams to be using the ice, and we must notify the arena if teams will not be using it.

Can I use ice for extra practices for players from several teams, and/or have other instructors on the ice that have been used by RMMHA in the past?

Only RMMHA registered players and team officials may use any additional ice that you purchase. Ice sessions for the purpose of special instruction involving outside instructors must be separately sanctioned by submitting a Special Events Sanction Request to BC Hockey. Any outside instructors must also be registered as Associate Members of BC Hockey.

Our team would like to purchase ice during the Christmas break. Is this possible?

If it is only RMMHA registered players and certified team officials on the ice, you must have this purchase approved by the Ice Coordinator. All ice must be purchased through the Ice Coordinator for insurance to be in place, otherwise teams must supply their own insurance and purchase private ice directly through the arenas.

Our team needs to replay a league game on our home ice. How do I request a new game time?

Games that must be rescheduled due to an error made by your team, such as failure to notify referees or the opposing team of the correct game time/location, etc. will be rescheduled with the cost of the ice time being billed to your team. Only in *special circumstances* will your team not be charged the cost of the new ice time.

